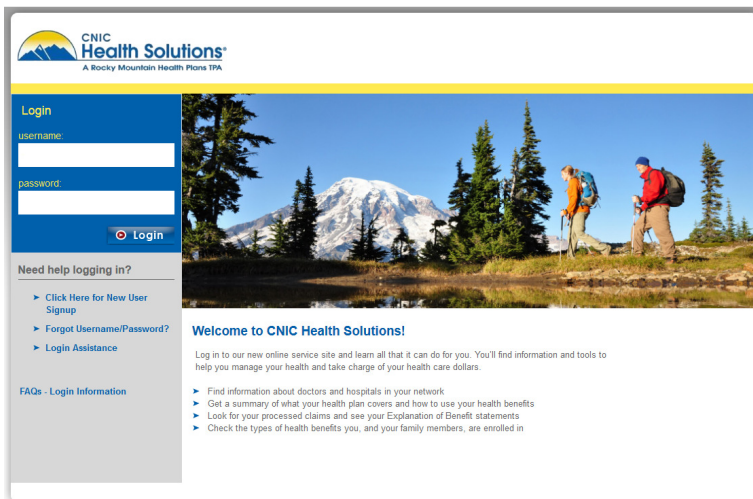


CNIC offers internet-based connectivity to enhance delivery of your health care. Online features are available 24 hours a day, seven days a week for your convenience. This website supplies these secure and reliable electronic applications at your fingertips:

- Eligibility Information
- Claims status and Explanation of Benefits
- Online Enrollment
- Customer service express requests
- Contact Information
- Links to provider websites
- Plan documents/SPD
- Printable forms



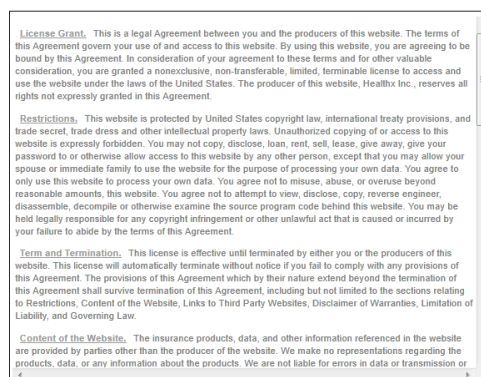
When logging into the website, go to [www.cnichs.com](http://www.cnichs.com) and click on Members. If you are a new user, click “New members please click [HERE](#) to create an account.” Follow these instructions to complete the form as it relates to you. Please be sure to include a valid e-mail address; this is where you will be notified of paid claims available for online viewing as well as responses to express requests.

## Registration

Registration is a four-part process and begins with the License Agreement. Review and click on “Agree” to continue.

The next steps consist of entering basic information and creating an ID and password.

— Step 1 of 4: License Agreement —



Agree Disagree

## Step 2 of 4: Validation

\* Date of Birth:

\* Group Number:

\* Member ID/SSN:

### Validation

Please enter your date of birth, group number, and member ID from your card. Do NOT enter dashes or spaces when entering your member ID number.

## Step 3 of 4: Create User ID (Username) and Password


\* Username:

\* E-mail Address:

\* Confirm E-mail Address:

\* Password:

\* Confirm Password:

Select a Secret Question:  

or Enter your own:

\* Secret Answer:

### Account

**Username:** Username must be at least 3 in length start with a letter. Characters accepted are: alpha-numeric, (.dot), -(dash) and @

Please enter your full email address, for example, name@domain.com

**Password:** At least 8 characters/Alpha-numeric and special characters -\_!#\$%&\*@~^?/+

## Step 4 of 4: Verify

Registration Complete.

Username:

First Name:

Last Name:

E-Mail Address:

Address: